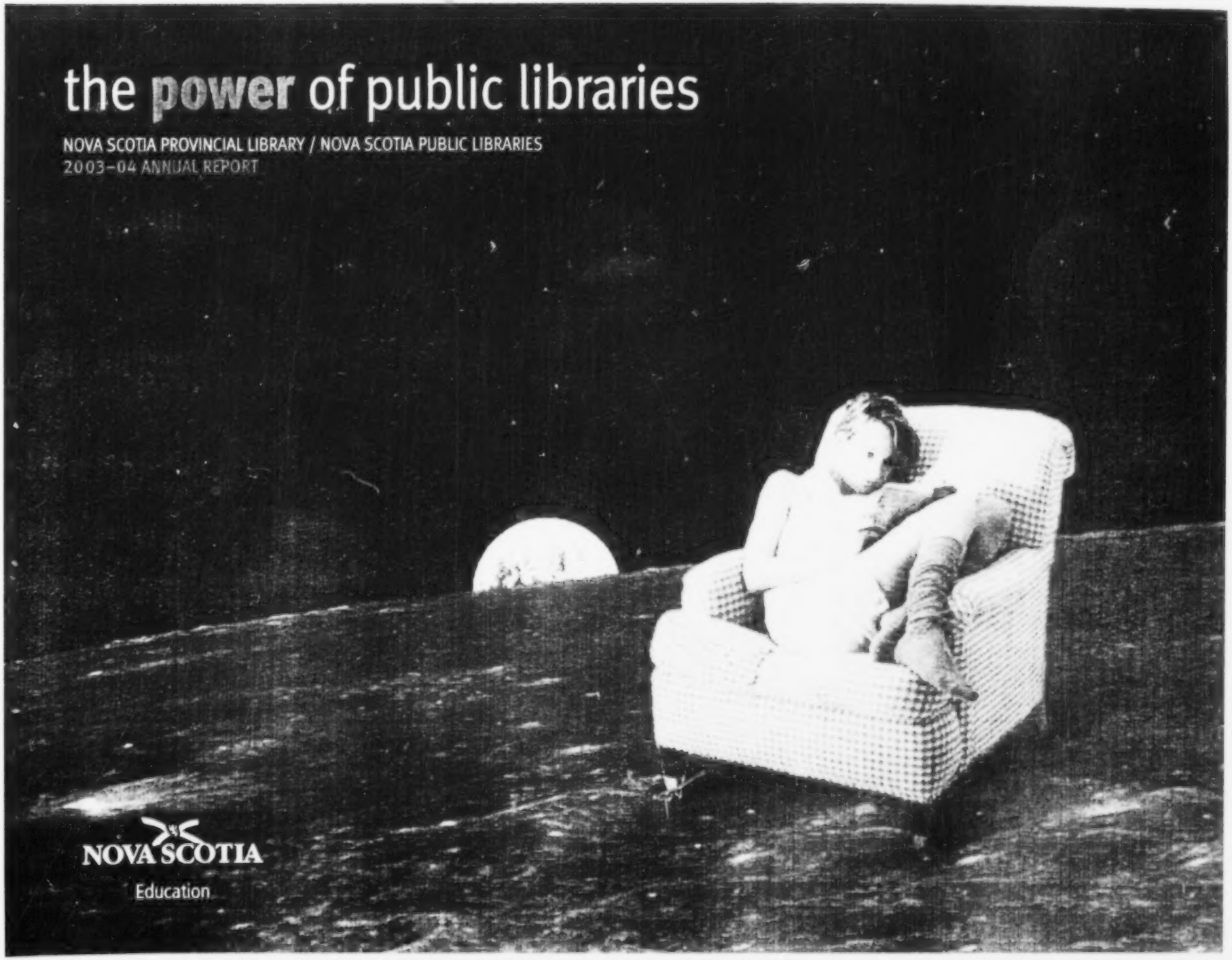
the power of public libraries

NOVA SCOTIA PROVINCIAL LIBRARY / NOVA SCOTIA PUBLIC LIBRARIES
2003–04 ANNUAL REPORT



NOVA SCOTIA
Education

From the Minister

I am pleased to present the Nova Scotia Provincial Library/Nova Scotia Public Libraries 2003-04 Annual Report.

Public libraries continue to play an important role in our communities, offering valuable services for all ages. It is gratifying to see that use of this service is increasing.

The Read to Me! program, which informs new parents of the importance of literacy and provides newborns with their first library card, is an excellent first step to a lifelong appreciation of the written word. Family literacy programs, such as the one I was honoured to officially launch in Truro, are another good example of the role libraries play in this area.

Public library buildings are integral to the provision of quality service and meeting the expectations of our communities. I am delighted to learn of plans to replace or expand facilities in some of our communities.

Again in 2003-04, our public libraries were the recipients of national and international awards for excellence. This is well-deserved recognition of the hard work and dedication of our library staff and trustees. My thanks to you all.

Jamie Muir
Minister of Education

From the Director

The year 2003-04 was one of moving forward and looking back. Nova Scotia's public libraries experienced increased use, expanded partnerships, improved facilities, and more awards. The number of in-person visits to public libraries increased by 20 per cent and the number of on-line visits was up 10 per cent. Sixty-six more public access computers were available for use and membership increased by 3 per cent.

Opportunities for public libraries expanded with the help of partnerships with other agencies and community groups. The Read to Me! and the Adopt-a-Library programs both saw new library participation. South Shore's Be Well Connected and Halifax's work with CBC were new initiatives. Pictou-Antigonish Regional Library hosted an impressive Innovation and National Community Access Program (CAP) Summit, which attracted 80 people from across the country and from Ireland.

Library facilities continued to improve with the expansion of the Lunenburg and Pictou libraries, new quarters in Liverpool, and new, long-awaited library headquarters for Cumberland Regional Library. Next year will see a new library in Windsor and planning is underway for a joint library-headquarters in Bridgewater.

Congratulations to this year's award winners. Halifax Public Libraries (HPL) won the prestigious John Cotton Dana Library Public Relations Award for an unprecedented second consecutive year, along with an American Library Association (ALA) Best of Show Honorable Mention, both for the Summer Reading Program. Along with Pictou-Antigonish and Western Counties Regional Libraries, HPL also received a LibraryNet Best Practices award. Gary Archibald, Chair of the Western Counties Regional Library Board, received the Canadian Library Trustees Association Award of Merit.

Looking back, we bid a nostalgic farewell to the Nova Scotia Union Catalogue in January 2004. Advances in library and communication technology replaced the need for this piece of history. We also retired two bookmobiles this year, one each at Halifax Public Libraries and the Colchester-East Hants Regional Library. Although Halifax still has one in operation, it was the end of bookmobiles in Colchester-East Hants. Now only seven bookmobiles, or mobile libraries, operate in the province; down from twenty-two in 1980.

Thank you to the staff of the Provincial Library and the regional public libraries who worked diligently for these achievements. Thank you to Wayne Doggett, Senior Executive Director, Higher Education, for his support throughout the year.

In the coming year we look forward to the launch of our new integrated library system, the implementation of the Government @ Your Service e-government initiative, and increased funding for public libraries.

Elizabeth Armstrong
Director, Nova Scotia Provincial Library
Public Library Week 2004

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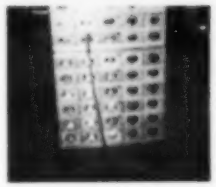

[306,000 Nova Scotians have public library cards.]

public libraries: look at us now was the theme of the third annual Public Library Week, October 20-26, celebrated jointly with Prince Edward Island Public Libraries again this year. Public Library Week focuses on the value public libraries bring to their communities, and encourages Nova Scotians to visit their local library.

Many public libraries around the province celebrated by inviting prominent community members to be "Library Celebrities" for a day. Radio and television personalities, politicians, writers, policemen, and athletes joined library staff to check out books and meet library users.

Some libraries launched fundraising initiatives during the week, such as Share a Book-Build a Community at Eastern Counties Regional Library, or Library Card Month at Western Counties Regional Library and Cape Breton Regional Library.

Library users of all ages enjoyed special events, including author readings, a Princess Diaries sleepover in Amherst, and Halloween-themed craft-making programs.

In a Public Library Week press release, Education Minister Jamie Muir said, "Public libraries are extremely valuable community assets."

Nova Scotia Union Catalogue

January 1, 2004, marked the end of an era at the Nova Scotia Provincial Library. For many years, the Nova Scotia Union Catalogue was the central resource used to find material in Nova Scotia libraries. On January 1, the catalogue was declared redundant and the catalogue cards discarded.

Established in 1949, the Nova Scotia Union Catalogue grew to include the collections of all major Nova Scotia libraries. By 1970, 100,000 entries were added each year from 45 contributing libraries. By the time the catalogue was closed in 1983, it contained over 1,000,000 catalogue cards in 960 drawers.

The growing use of automated library catalogues during the 1970s resulted in the end of the Union Catalogue's usefulness. As libraries automated their catalogues, they stopped contributing records. On January 1, 1983, the Union Catalogue was officially closed. However, it continued to be consulted until late 2003, because the National Library of Canada included some records with Nova Scotia holdings in its AMICUS database. These records were removed from AMICUS at the end of 2003.

A model of cooperation among libraries, the Union Catalogue represented the Nova Scotia tradition of working together. In her unpublished paper *Nova Scotia Union Catalogue 1950-1976*, Maud Godfrey wrote: "From the point of view of the computer-based services of the 1990s, the hands-on operations of the Union Catalogue from the 1950s to the 1970s may seem slow and exorbitantly labour intensive. Labour intensive they were, but the Union Catalogue gave the province a level of service achievable in no other way with technologies available at the time." Maud Godfrey was the former Supervisor of Reference Services at the Nova Scotia Provincial Library.

AROUND the PROVINCE

Annapolis Valley Regional Library

Annapolis Valley Regional Library (AVRL) offered 3,215 programs in 2003-04 to the public, putting programming at an all time high.

AVRL received a grant from the Canadian Federation of University Women/Wolfville for ten special author presentations and events for children. The Library also received funding from Share the Stories. Funding received through the Smart Communities Demonstration Project concluded at the end of March.

The Adopt-a-Library Literacy project introduced this year promotes youth literacy to children of all ages, including teens. This new initiative is the undertaking of community policing officer Angie Gibson of Kentville.

The Friends of the Windsor Regional Library launched an official fundraising campaign for a new library. Residents Hugh & Mary Roddis offered to match donations of up to $300,000. An environmentally sensitive 4,000 square foot (371 sq. metre) building, which meets current library standards, is scheduled to open in October 2004.

In current news, AVRL's website now receives approximately 15,000 visits and over 850,000 hits per month.

Annabug, a colourful bookworm, will be used on all of the Library's promotional material from now on.

Cape Breton Regional Library

Faye MacDougall was appointed Regional Librarian, effective January 1, 2004. Former Regional Librarian, Ian MacIntosh, assumed new responsibilities as Deputy Regional/Collections Management Librarian.

Cape Breton Regional Library (CBRL) participated in Celtic Conversations, part of the Celtic Colours Festival in the fall. October's Library Card Month had excellent results in increased membership and publicity. The Library also co-hosted Family Literacy Day in February with the Family Place Resource Centre and operated a booth at the Information Technology Expo at Centre 200 in May.

The contract with Human Resources Development Canada was extended for another year. This enables the Library to retain two trainers and one assistant for the Gates Resource Centre and continue this valuable training program.

Circulation was up 5.3 per cent over 2002-03. The number of holds placed by library users also increased 19.6 per cent. DVDs and videos continue to be popular; their circulation increased 20.1 per cent over the previous year.

The Cape Breton Regional Library and the University College of Cape Breton Library renewed their Memorandum of Understanding effective January 1, 2004.

[15,934 people visit Nova Scotia public libraries every day.]

Colchester–East Hants Regional Library

December 23, 2003, marked the end of an era when the mobile library made its last run. A books-by-mail service, two satellite sites, and deliveries to rural seniors' homes replace this half-century-old service.

Twenty-five years ago, Miss Eleanor Stanfield left a lasting legacy to the Library for children in Truro and surrounding areas. On October 28, 2003, the Truro branch library unveiled a permanent display about Miss Stanfield inside the room named in her honour. The special event also marked the formal launch of the Colchester-East Hants Regional Library Foundation and its first annual fundraising campaign. In five months the campaign raised $30,964, surpassing the $25,000 goal.

In November, Education Minister Jamie Muir launched the *Family Literacy Best Practices Guide for Programs in Nova Scotia*. Colchester-East Hants Regional Library (CEHRL) published the guide under phase one of the family literacy project sponsored by the Library and its partners, the National Literacy Secretariat and the Nova Scotia Department of Education.

Read to Feed, this year's winter reading program, promoted both reading for pleasure and helping families in the Third World. At the end of the program, the Rotary Club of Truro donated $2,000 to Heifer International for the purchase of livestock and seedlings for families in Tanzania.

Cumberland Regional Library

The Cumberland Regional Library (CRL) Board adopted the mission statement "To promote life-long learning and recreation, fostering an appreciation of literature at all ages, by providing free access to the world of media and technology to the residents of Cumberland County." The Board also developed a strategic plan for the next few years with five key goals, library promotion, improving service to teens, seniors, and children in grade six and under, and improving computer and on-line services.

Jolene Shaw was hired as Systems Librarian to help facilitate these goals. Assistant Librarian Beth Clinton surveyed over 200 teens and conducted two focus groups to determine how to best serve this age group. Partnerships were formed with Maggie's Place, a local family resource centre, and the YMCA to offer joint programs for babies and their parents.

Circulation increased by 6 per cent over the previous year, program attendance by 23 per cent, public computer use by 23 per cent, and visits to the CRL website nearly doubled.

After 36 years in the basement of Amherst Town Hall, the library headquarters office moved to a sunny, light-filled space on the second floor of the Amherst Library.

The Springhill branch recieved an Accessibility Grant from the Province and installed a wheelchair ramp and automatic door.

AROUND the PROVINCE

Eastern Counties Regional Library

Eastern Counties Regional Library (ECRL) reached another milestone this year: 35 years of continuous public library service.

The Library continues to seek additional ways of building its collection and improving services through annual fundraising activities such as the Share a Book campaign, Book Sale, and the new Leave a Legacy promotion. Wherever possible, the Library partners with fellow libraries and other organizations.

ECRL made progress in building new collections of Audio Books on CD and DVD. The web-based Virtual Library service continued its popularity and Grolier Online was added to the growing list of databases available both in library and from home.

The Port Hawkesbury branch completed a major flooring/painting renovation in summer 2003. Canso received plumbing improvements and an air conditioner. Margaree Forks acquired new air conditioners, too. Plans were made to renovate the bank vault area in the Sherbrooke branch for additional storage space. Some overdue capital projects completed in Headquarters and the Mulgrave branch include installing portable air conditioners, basement heaters, and paving the main parking lot. In October, a new Libr@ry Link satellite site was established at the new Multipurpose Centre in Larrys River.

Halifax Public Libraries

The past year was busy for Halifax Public Libraries (HPL). Over 2 million people visited in person and borrowed over 4 million items, plus there were over 620,000 visits via e-branch, a 39.7 per cent increase over 2002/03.

The Library launched its new catalogue this year. The new software, with its cleaner, more contemporary look, uses graphic images of book covers and allows users to link directly from the catalogue to both e-branch and the Internet.

Halifax Public Libraries was launched as the new logo for the Library. This provides consistency between the overall name and the names of the 14 individual public libraries serving the municipality.

The 2003 Summer Reading Program proved an unprecedented success; 6,556 children took part in the program and read over 80,000 books.

This year's African Heritage Month marked twenty years of celebration and was a tremendous success for the community. Halifax Public Libraries and the Black History Month Association partnered to host an exciting range of programs throughout the month of February.

A grant from Canadian Heritage permitted the publication of *African Nova Scotians: Resources from Halifax Public Libraries*.

HPL and CBC also forged a partnership, resulting in a number of exciting new programs at the library.

HPL received a number of awards this past year. For an unprecedented second year in a row, the Library won the American Library Association's (ALA) prestigious John Cotton Dana Library Public Relations Award, as well as an ALA Best of Show Honorable Mention for Summer Reading Program materials. HPL also received Industry Canada's LibraryNet Best Practices Award for IT Skills.

Halifax is working with Vancouver, Regina, and Toronto Public Libraries in a national demonstration project to develop service to marginalized communities. The Halifax project, based at the Captain William Spry Public Library, is developing service models for Greystone Public Housing.

As 2003 drew to a close, the governance structure of the Board was challenged and successfully defended. An improved relationship between the Board and HRM Council is the anticipated result of the discussions.

Pictou-Antigonish Regional Library

The Pictou-Antigonish Regional Library Board hosted the Pictou Innovation and National CAP Summit in the fall of 2003. Over 80 people from across Canada and Ireland attended to discuss innovative practices in community Information and Communication Technology (ICT) and the future of CAP.

The expanded Pictou Library and Innovation Centre officially opened in September. Library programming increased as a result of the new space.

The Business Room project won Industry Canada's LibraryNet Best Practices Award. Work has begun with Service Nova Scotia to develop a provincial Business Room using the project as a model.

The Antigonish Library added a part-time assistant to improve follow-up service to new users of the Books by Mail service and the Monastery Rural Access Site.

The Library, in coordination with the Read to Me! program, also introduced programming for infants and parents at both St. Martha's and Aberdeen hospitals.

[Public library service in Nova Scotia costs $28.67 per day.]

AROUND the PROVINCE

South Shore Regional Library

Larger, more attractive facilities opened in Lunenburg and Liverpool this year. The Library Board is currently working on plans for a new Mobile Branch and a library in Bridgewater.

Be Well Connected, the Health and Wellness Information Referral Line for Lunenburg County, began operation in March 2004. This is a joint project of Lunenburg County Community Health Board, South Shore Regional Library (SSRL), South Shore Health, and the Nova Scotia Health Network.

The three town branches in SSRL's system were open an average of 16 per cent longer in 2004.

Over 2,970 people attended more than 75 library programs in 2003-04. Four hundred children and parents enjoyed Tale Spinners, an early literacy program sponsored by the IWK Health Centre Foundation for parents/caregivers and their babies.

The Seniors' Library Café continues to be held the first Monday of the month at the Bridgewater Library.

Western Counties Regional Library

A new strategic plan for Western Counties Regional Library (WCRL) identified family literacy, services in French, and fundraising and promotion as priorities.

Staff efforts and promotional activities during Library Card Month helped boost active library membership by 6.5 per cent. Circulation of audiovisual materials increased noticeably, with an 11 per cent jump in circulation of music CDs and audio books. Use of electronic resources increased 13 per cent, and visits to the library's website increased by 38 per cent.

The Library said good-bye to Library Services Coordinator Janice Boudreau, who left after 20 years to become University Librarian at Université Sainte-Anne.

This was the last year for Smart Communities project funding for development of the library's web-based services. Local fundraising efforts included a Library Lotto campaign and the production of a library calendar.

Board Chair Gary Archibald received the national Award of Merit from the Canadian Library Trustees Association (CLTA) at the Canadian Library Association conference in June. In the fall, WCRL earned a LibraryNet award for its Study Smart web project.

The Library's partnership with McDonald's Restaurants enhanced the Summer Reading Program, which continued to grow.

Nova Scotia **PROVINCIAL LIBRARY**

About the Provincial Library

The Nova Scotia Provincial Library is part of the Department of Education. It provides leadership in coordinating library services throughout the province, promotes library cooperation at national, regional, and provincial levels, and represents Nova Scotia library interests in national, regional, and provincial forums. It acts as a champion and resource for public libraries, working with them to provide the best possible library service to all Nova Scotians.

More specifically, the Nova Scotia Provincial Library

- provides leadership at provincial and national levels on matters relating to managing and disseminating information and providing high quality public library service
- promotes resource sharing among Nova Scotia libraries by developing electronic networks and coordinating projects such as consortia purchasing of on-line products
- manages and administers the integrated library system on which eight regional public libraries depend for their daily operations
- provides specialized services, such as centralized cataloguing, integrated library system training and support, interlibrary lending locations, and a loan collection of professional development materials
- provides expert consultation, facilitates training to public libraries, and helps to promote public library services
- seeks potential initiatives and partnerships to expand public library services and represents public library interests in relevant forums in Nova Scotia and across the country
- provides funding support to regional libraries through grant programs

[Canadian libraries circulate annually almost as many items as Purolator handles each year.]

OCLC, *Libraries: how they stack up* (Canadian edition, 2004).

Nova Scotia Provincial Library **GOALS AND ACHIEVEMENTS**

Mission

The Nova Scotia Provincial Library will act as a champion and resource for public libraries, working with them to provide the best possible library service to all Nova Scotians.

Goals for 2003-04

1. Improve the visibility and promote the value of public libraries to the public, potential funding agencies, and all levels of government.
2. Ensure that regional public libraries have the tools required to provide easy access to and control of collections.
3. Assist regional public libraries in developing digital collections.
4. Assist in the development of regional library staff and board members.
5. Seek potential initiatives and partnerships to expand public library services.
6. Undertake funding review process for regional library boards.

Achievements 2003-04

Goal 1

- Produced Annual Report in a new format that was well received.
- Six regional libraries participated in Halifax Public Libraries' award-winning Summer Reading Program.
- Held third successful Public Library Week in conjunction with the Prince Edward Island Provincial Library Service, the Nova Scotia Library Association, and the Library Boards Association of Nova Scotia. The theme was Public Libraries: Look at us now.
- Acquired new display unit for use at exhibits and trade shows. Theme: the Power of Public Libraries.
- Used the display unit at the 50+ Expo, Word on the Street, Union of Nova Scotia Municipalities Conference, and a Career Day at Pier 21. Several regional libraries used the display unit at various local events.
- Participated in Adult Learner's Week.
- Organized interviews with Colchester-East Hants and South Shore Regional Libraries on bookmobile service for the CBC's Maritime Noon show in January.
- Distributed the funding review report to all MLAs, as well as Mayors and Wardens.

Goal 2

- Developed implementation schedule with vendor.
- Held pre-conversion consultation with vendor.
- Prepared library policies and circulation map.
- Consulted with regional libraries and devised strategy to deal with "down time" associated with move to the new system.
- Organized several demonstration sessions on various modules for NcompasS members.

Goal 3

- Formed the Nova Scotia Digital Collections Initiative (NSDCI) Steering Committee representing all interested sectors.
- Identified standards to be used by Nova Scotia institutions in digitization projects.
- Sponsored two demonstrations of digital collection management/archiving software.
- Encouraged institutions to register digitization projects/collections with the National Library inventory.

Goal 4

- Arranged for regional library staff to participate in Public Service Commission training programs.
- Co-sponsored "Effective Facilitation" workshop put on by Henson College.
- Hosted three video conferences from College of DuPage.
- Hosted training on PubMed (Medline citations back to the 1960s).
- Hosted four audio conferences from the Ontario Library Association.
- Sponsored regional library attendance at the Association of Fundraising Professionals Nova Scotia Conference.
- Hosted an Infant and Toddler Storytelling workshop.
- Presented a training session on the Libraries Act at the Library Boards Association of Nova Scotia (LBANS) conference.
- Began work with LBANS on a training package for library board members.

Goal 5

- Continued work with Alzheimer Society.
- Formed partnerships with Diabetes Society, Breast Cancer Action Nova Scotia, and Family Caregivers Association to promote use of public libraries to support their work.
- Participated in steering committee for Nova Scotia 211 project.
- Worked with Service Nova Scotia and Office of Economic Development to develop an e-government service delivery model.
- Worked with Service Nova Scotia, Pictou-Antigonish Regional Library and Industry Canada to expand the Business Room project to all public libraries.

Goal 6

- Convened committee, appointed by the Minister, in June.
- Conducted review process during the period June to October.
- Presented recommendations for 2004-07 to the Minister in November.

Goals for 2004-05

1. Advocate for increased funding for regional public libraries to meet minimum service standards.
2. Implement Government @ Your Service in all public library locations.
3. Develop an integrated promotional plan for public libraries.
4. Explore the feasibility of conducting a community survey on the value of libraries.
5. Explore the feasibility of distributing public library cards to all public school students.
6. Organize a workshop for chief librarians and board members on succession planning.
7. Conduct an analysis on training needs of regional library management staff and trustees.
8. Develop board orientation package in conjunction with LBANS.
9. Research best practices/service models for improving public library services to seniors.
10. Complete implementation of Unicorn integrated library system.

Nova Scotia Public Libraries **STATISTICS**

	OPEN HOURS	IN-PERSON VISITS	ON-LINE VISITS	TOTAL LIBRARY VISITS	ON-LINE VISITS AS % OF TOTAL	CIRCULATION	IN-LIBRARY USE	TOTAL MATERIALS USE
							ANNUAL USE	
Annapolis Valley	14,040	235,765	169,048	404,813	41.8%	563,581	38,014	618,694
Cape Breton	25,232	343,824	N/A	343,824	N/A	487,381	97,194	604,584
Colchester-E. Hants	6,457	210,267	35,505	245,772	14.4%	287,844	80,108	380,986
Cumberland	10,547	128,306	63,624	191,930	33.1%	154,961	31,102	195,033
Eastern Counties	9,823	123,776	97,480	221,256	44.1%	151,441	37,004	204,064
Halifax	34,229	2,313,004	1,106,525	3,419,529	32.4%	4,298,089	1,272,684	5,659,757
Pictou-Antigonish	12,172	232,648	370,110	602,758	61.4%	330,708	122,772	464,560
South Shore	7,754	100,081	N/A	100,081	N/A	231,492	112,500	359,896
Western Counties	12,402	173,810	112,364	286,174	39.3%	269,810	219,478	505,595
Totals	**132,656**	**3,861,481**	**1,954,656**	**5,816,137**	**33.6%**	**6,775,307**	**2,010,856**	**8,993,169**

	USE PER CAPITA	USE PER OPEN HOUR	HOLDS PLACED	% OF TOTAL PROGRAMS	PROGRAM ATTENDANCE	ON-LINE PROGRAMS	PROGRAM ATTENDANCE	SRP* PARTICIPANTS
Annapolis Valley	6.0	44.1	82,260	3,215	10,241	0	0	870
Cape Breton	5.0	24.0	30,952	573	8,807	0	0	1,095
Colchester-E. Hants	5.1	59.0	21,838	678	13,131	0	0	659
Cumberland	5.8	18.5	24,553	401	6,851	0	0	430
Eastern Counties	4.9	20.8	25,266	172	2,788	0	0	470
Halifax	15.3	165.3	794,323	3,740	104,073	21	2,174	6,556
Pictou-Antigonish	6.7	38.2	28,874	531	6,193	1	6	702
South Shore	5.8	46.4	27,370	75	2,742	1	0	232
Western Counties	7.8	40.8	31,898	1,328	16,904	0	0	1,110
Totals	**9.5**	**67.8**	**1,067,334**	**10,713**	**171,730**	**23**	**2,180**	**12,124**

*Summer Reading Program

Highlights

5,816,137 visits	*15,934 per day*
6,775,307 items circulated	*18,562 per day*
605,423 information questions answered	*1,659 per day*
504,205 hours of public access computer use	*1,381 per day*
Annual cost	*$28.67 per capita*

INFORMATION SERVICE

	IN-PERSON INFORMATION QUESTIONS	ON-LINE INFORMATION QUESTIONS	TOTAL INFORMATION TRANSACTIONS	INTERLIBRARY LOANS	TOTAL DATA-BASE SESSIONS INITIATED	IN-LIBRARY SESSIONS INITIATED	EXTERNAL SESSIONS INITIATED	TOTAL DATABASE SEARCHES	IN-LIBRARY DATABASE SEARCHES	EXTERNAL DATABASE SEARCHES
Annapolis Valley	69,704	520	70,224	10,295	4,376	2,460	1,916	12,723	6,038	6,685
Cape Breton	163,082	N/A	163,082	3,529	4,216	2,319	1,897	15,793	6,895	8,898
Colchester–E. Hants	13,372	92	13,464	7,075	3,184	2,308	876	9,850	6,578	3,272
Cumberland	22,031	20	22,051	4,158	1,984	1,540	444	6,986	5,397	1,589
Eastern Counties	6,148	30	6,178	3,559	2,853	2,569	284	12,766	11,867	899
Halifax	217,661	2,930	220,591	8,587	21,880	10,455	11,425	67,104	29,943	37,161
Pictou-Antigonish	55,532	250	55,782	7,805	11,080	11,080	N/A	N/A	N/A	N/A
South Shore	15,509	N/A	15,509	7,764	15,904	15,904	N/A	N/A	N/A	N/A
Western Counties	36,727	1,815	38,542	7,951	4,414	3,690	724	11,893	9,175	2,718
Totals	**599,766**	**5,657**	**605,423**	**60,723**	**69,891**	**52,325**	**17,566**	**137,115**	**75,893**	**61,222**

Nova Scotia Public Libraries **STATISTICS**

PUBLIC ACCESS COMPUTERS

	COMPUTERS AVAILABLE	POPULATION PER COMPUTER	TOTAL HOURS OF COMPUTER USE	AVERAGE HOURS OF USE PER COMPUTER	TRAINING SESSIONS
Annapolis Valley	55	1,888	35,251	641	1,882
Cape Breton	59	2,062	54,300	920	2,031
Colchester–E. Hants	39	1,899	24,138	619	40
Cumberland	30	1,121	19,885	663	1,018
Eastern Counties	35	1,195	17,045	487	324
Halifax	257	1,444	266,759	1,038	443
Pictou-Antigonish	47	1,484	38,856	827	1,564
South Shore	29	2,132	6,188	213	0
Western Counties	65	1,002	41,783	643	340
Totals	**616**	**1,530**	**504,205**	**819**	**7,642**

PERCENTAGE OF TOTAL

	TOTAL HOLDINGS	HOLDINGS PER CAPITA	TOTAL PERIODICAL TITLES	PRINT PERIODICAL TITLES	ELECTRONIC PERIODICAL TITLES	MATERIALS EXPENDITURE PER CAPITA	MATERIALS EXPENDITURE AS % OF TOTAL
Annapolis Valley	273,601	2.6	2,346	100	2,246	$1.83	9.6%
Cape Breton	240,445	2.0	2,571	325	2,246	$2.57	12.8%
Colchester–E. Hants	139,506	1.9	2,417	171	2,246	$2.41	12.0%
Cumberland	78,238	2.3	1,903	93	1,810	$1.76	9.2%
Eastern Counties	103,461	2.5	2,468	222	2,246	$1.92	8.6%
Halifax	1,255,098	3.4	4,167	1,553	2,614	$4.45	10.8%
Pictou-Antigonish	137,000	2.0	2,681	175	2,506	$1.57	7.3%
South Shore	123,184	2.0	2,356	110	2,246	$1.44	7.4%
Western Counties	149,044	2.3	2,394	148	2,246	$2.79	11.9%
Totals	**2,499,577**	**2.7**	**23,303**	**2,897**	**20,406**	**$3.03**	**10.6%**

	MEMBERSHIP					SERVICE POINTS			GOVERNANCE		PERSONNEL	
	POPULATION (2001 CENSUS)	IN-PERSON REGISTRATIONS	ON-LINE REGISTRATIONS	REGISTERED MEMBERS	REGISTERED MEMBERS AS % OF POP.	BRANCH LIBRARIES	MOBILE LIBRARIES	OTHER SITES	MEMBER COUNCILS	TRUSTEES	TOTAL STAFF (FTE)	PERSONNEL EXPENDITURE AS % OF TOTAL
Annapolis Valley	103,836	3,455	186	17,924	17.3%	11	2	2	11	15	40.2	67.9%
Cape Breton	121,631	4,980	N/A	26,272	21.6%	13	2	1	2	9	52.1	71.0%
Colchester-E. Hants	74,077	2,318	84	13,290	17.9%	4	1	4	4	9	31.2	68.5%
Cumberland	33,634	1,549	30	6,870	20.4%	7	0	1	5	9	18.5	68.4%
Eastern Counties	41,830	1,221	98	7,708	18.4%	7	0	12	7	9	19.6	61.7%
Halifax	370,998	24,181	1,457	187,109	50.4%	14	1	3	1	11	264.2	69.4%
Pictou-Antigonish	69,735	3,295	1,000	15,363	22.0%	7	0	5	8	10	35.0	66.7%
South Shore	61,815	1,953	N/A	12,775	20.7%	3	2	1	6	13	24.4	69.8%
Western Counties	65,135	3,210	239	19,085	29.3%	10	0	2	11	16	31.3	63.2%
Totals	**942,691**	**46,162**	**3,094**	**306,396**	**32.5%**	**76**	**8**	**31**	**55**	**101**	**516.4**	**68.6%**

	FUNDING				EXPENDITURES			
	PROVINCIAL	MUNICIPAL	OTHER	TOTAL INCOME	MATERIALS	% OF TOTAL	OTHER	TOTAL EXPENDITURE
Annapolis Valley	$1,246,699	$456,499	$268,234	$1,971,432	$190,172	$1,338,226	$443,034	$1,971,432
Cape Breton	1,570,500	575,100	290,596	2,436,196	312,940	1,729,566	393,690	2,436,196
Colchester-E. Hants	869,899	318,600	300,835	1,489,334	178,616	1,019,822	290,896	1,489,334
Cumberland	420,199	153,899	68,760	642,858	59,093	439,905	143,860	642,858
Eastern Counties	612,701	195,100	123,661	931,462	80,193	574,681	276,588	931,462
Halifax	3,062,301	11,663,694	595,091	15,321,086	1,650,828	10,634,280	3,036,578	15,321,686
Pictou-Antigonish	848,701	358,001	290,814	1,497,516	109,514	998,137	389,865	1,497,516
South Shore	745,599	274,258	128,565	1,148,422	88,828	842,926	276,083	1,207,837
Western Counties	927,300	295,000	307,693	1,529,993	181,618	966,499	381,876	1,529,993
Totals	**$10,303,899**	**$14,290,151**	**$2,374,249**	**$26,968,299**	**$2,851,802**	**$18,544,042**	**$5,632,470**	**$27,028,314**

NOVA SCOTIA
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ANNAPOLIS VALLEY REGIONAL LIBRARY
PO Box 640, 26 Bay Road
Bridgetown NS B0S 1C0
Tel: 902.665.2995
Fax: 902.665.4899
E-mail: avradmin@nsar.library.ns.ca
Website: valleylibrary.ca
Regional Librarian: David Witherly

CAPE BRETON REGIONAL LIBRARY
50 Falmouth Street, Sydney NS B1P 6X9
Tel: 902.562.3279
Fax: 902.564.0765
Email: inssc@nssc.library.ns.ca
Website: cbrl.ca
Regional Librarian: Faye MacDougall

COLCHESTER-EAST HANTS REGIONAL LIBRARY
754 Prince Street, Truro NS B2N 1G9
Tel: 902.895.4183
Fax: 902.895.7149
Email: anstc@nstc.library.ns.ca
Website: cehlibrary.ednet.ns.ca
Regional Library Director: Janet Pelley

CUMBERLAND REGIONAL LIBRARY
PO Box 220, Amherst NS B4H 3Z2
Tel: 902.667.2135
Fax: 902.667.1360
Email: crl@nsamc.library.ns.ca
Website: crl.library.ns.ca
Chief Librarian: Frances Newman

EASTERN COUNTIES REGIONAL LIBRARY
PO Bag 2500, 390 Murray Street,
Mulgrave NS B0E 2G0
Tel: 902.747.2597
Fax: 902.747.2500
Email: info@nsme.library.ns.ca
Website: ecrl.library.ns.ca
Chief Librarian: David Cumby

HALIFAX PUBLIC LIBRARIES
60 Alderney Drive, Dartmouth NS B2Y 4P8
Tel: 902.490.5744
Fax: 902.490.5762
Email: comments@halifaxpubliclibraries.ca
Website: halifaxpubliclibraries.ca
Chief Executive Officer: Judith Hare

PICTOU-ANTIGONISH REGIONAL LIBRARY
PO Box 276, New Glasgow NS B2H 5E3
Tel: 902.755.6031
Fax: 902.755.6775
Email: estackho@nsngp.library.ns.ca
Website: parl.ns.ca
Chief Librarian: Eric Stackhouse

SOUTH SHORE REGIONAL LIBRARY
PO Box 34, Bridgewater NS B4V 2W6
Tel: 902.543.2548
Fax: 902.543.8191
Email: info@ssrl.library.ns.ca
Website: ssrl.library.ns.ca
Chief Librarian: Janet Clark

WESTERN COUNTIES REGIONAL LIBRARY
405 Main Street, Yarmouth NS B5A 1G3
Tel: 902.742.2486
Fax: 902.742.6920
Email: ansy@nsy.library.ns.ca
Website: westerncounties.ca
Regional Library Director: Trudy Amirault

NOVA SCOTIA PROVINCIAL LIBRARY
3770 Kempt Road, Halifax NS B3K 4X8
Tel: 902.424.2457
Fax: 902.424.0633
Email: admin@nshpl.library.ns.ca
Website: www.library.ns.ca
Provincial Librarian: Elizabeth Armstrong